

FOI number: **HBC_FOI_20210137**
Date FOI Received: **4/03/2021**
Department: **Information Digital Services**
Title: **Digital services**
Description: **Digital services and budget spent on IT**

Request: (As Redacted sent by requestor)

1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?

- Yes
- No
- Not yet but we are budgeting for the role in the future

2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?

3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?

4. Could you outline how much budget was spent on 'subscription IT' (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?

5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)

- Yes – we have done so regularly since 2019 or before
- Yes – we have started doing this since the start of 2020
- No – but we plan to do so in the next 3-6 months
- No
- Don't know

6. Does your local authority measure employee productivity linked to IT / digital investment?

- Yes – we have done so regularly since 2019 or before
- Yes – we have started doing this since the start of 2020
- No – but we plan to do so in the next 3-6 months

- No
- Don't know

Response: (Response as Redacted sent by service)

1. No
2. N/A
3. 2020/21 Revenue Budget for IDS (£1,076k) and Capital Budgets for IS projects (£278k)
4. £110k (this includes Microsoft subscriptions etc. and cloud storage)
5. No
6. No

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services