

FOI number: **HBC\_FOI\_20210019**  
Date FOI Received: **11/01/2021**  
Department: **Hertfordshire County Council** (Not Hertsmere Borough Council)  
Title: **Potholes**  
Description: **Potholes**

**Request: (As Redacted sent by requestor)**

1. How many potholes were fixed in your area in 2020?
2. How many complaints did you receive relating to potholes in your area in 2020?
3. How many claims for compensation did you receive relating to potholes in your area in 2020?
4. How much compensation was given to those whose vehicles were damaged by potholes in your area in 2020?

Additionally, if it's at all possible, I'd also be interested in the below data:

5. Were there any particular areas / roads that received the most pothole repairs?
6. Were there any particular areas / roads that receive the most pothole complaints?

**Response: (Response as Redacted sent by service)**

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards  
FOI