

FOI number: **HBC_FOI_20210001**
Date FOI Received: **3/01/2021**
Department: **Finance**
Title: **Debt Collection**
Description: **Debt Collection responsibility**

Request: (As Redacted sent by requestor)

- 1) Who is the the person responsible for council tax, business rates and parking collections and more specifically the enforcement of debts relating to these
- 2) Can you provide email and telephone contact details for the above person?
- 3) Do you have formal contracts with service level agreements for the enforcement of these debts?
- 4) If so, what are expiry dates for the contracts above?

Response: (Response as Redacted sent by service)

	Council Tax	Business Rates	Parking
1)	Paul Rosenberg, Revenues and Benefits Manager	Paul Rosenberg, Revenues and Benefits Manager	Clare Fensome, Parking Services Manager
2)	Paul.rosenberg@hertsmer e.gov.uk 020 8207 2277	Paul.rosenberg@hertsmere .gov.uk 020 8207 2277	Clare.fensome@hertsmere.gov.uk 020 8207 7422
3)	No	No	No
4)	N/A	N/A	N/A

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services