

FOI number: **HBC_FOI_20200611**
Date FOI Received: **22/10/2020**
Department: **Customer Services**
Title: **Christmas Complaints 2015-2019**
Description: **Christmas Lights Complaints 2015-2019**

Request: (As Redacted sent by requestor)

I'm looking into nuisance complaints data, specifically focussing on complaints around Christmas lights being too bright, distracting or offensive.

Number of complaints in your local authority specifically relating to Christmas lights or decorations for the period from 15th of November to 15th of January for 2015, 2016, 2017, 2018, 2019.

Response: (Response as Redacted sent by service)

Over the dates requested below, there is only one historical case that specifies the light pollution as Christmas lights – December 2015.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services