

FOI number: **HBC\_FOI\_20200588**  
Date FOI Received: **15/10/2020**  
Department: **Housing**  
Title: **Homelessness diversity questions**  
Description: **LGBT homelessness**

**Request: (As Redacted sent by requestor)**

1. A) Does your council routinely ask your homeless service users about their sexuality as part of monitoring?
1. B) Does your council routinely ask your homeless service users about their gender identity as part of monitoring?
  
2. A) Does your council require 'proof' to show that people have been asked to leave home by their family members?
2. B) Would you contact the family members of LGBT people who have been asked to leave their homes, for further proof?
  
3. Have your housing officers received specialist LGBT homelessness training?
  
4. Does your council offer an emergency homeless shelter/service for LGBT people?
  
4. How much money did your council spend on LGBT related merchandise for Pride events, or LGBT diversity celebrations, in the financial year 2019-2020 (e.g. Rainbow flags for Pride 2019)?

**Response: (Response as Redacted sent by service)**

1. A) Does your council routinely ask your homeless service users about their sexuality as part of monitoring? **YES**
1. B) Does your council routinely ask your homeless service users about their gender identity as part of monitoring? **YES**
  
2. A) Does your council require 'proof' to show that people have been asked to leave home by their family members? **YES**
2. B) Would you contact the family members of LGBT people who have been asked to leave their homes, for further proof? **YES**
  
3. Have your housing officers received specialist LGBT homelessness training? **YES**
  
4. Does your council offer an emergency homeless shelter/service for LGBT people? **YES**
  
4. How much money did your council spend on LGBT related merchandise for Pride events, or LGBT diversity celebrations, in the financial year 2019-2020 (e.g. Rainbow flags for Pride 2019)?  
**WE DO NOT HAVE THIS INFORMATION.**

**Yours faithfully**  
**Idris Kargbo**  
**Housing Operations Manager**