

FOI number: **HBC\_FOI\_20200308**  
Date FOI Received: **06/05/2020**  
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**  
Title: **COVID-19 and Care Quality Commission**  
Description: **Copies of all correspondence and communication with the Care Quality Commission that refers to coronavirus.**

**Request: (As Redacted sent by requestor)**

Dear Hertsmere Borough Council,

This is a request for information under the Freedom of Information Act. I would like to request the following information:

From 1st January 2020 to the day this request is processed, I would like to request all correspondence and communications between this authority and the Care Quality Commission that mentions, or refers to, the coronavirus.

I am happy for you to conduct an electronic search only. Please conduct a search among the department(s) that is most likely to have interactions with the Care Quality Commission.

I would like to receive this information in an electronic format. If you feel that a substantive response to this request is not possible within a reasonable time frame, I would be grateful if you could contact me and provide assistance as to how I can refine the request. If you need any clarification, please contact me. I look forward to receiving a response in 20 working days. Many thanks.

Yours faithfully,

**Response: (Response as Redacted sent by service)**

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards  
FOI