

FOI number: HBC_FOI_20200213
Date FOI Received: 05/03/2020
Department: Democratic Services
Title: Casework by councillors
Description: Casework and queries raised by councillors

Request: (As Redacted sent by requestor)

Please advise the number of pieces of "casework" raised by each councillor with the authority since May 3rd 2019 - as a list with the number of queries each councillor has logged. Please include all queries officially logged by each councillor - whether on behalf of a resident or where the councillor has raised the query on his or her own account.

(Often these are known as "member enquiries"). .

Response: (Response as Redacted sent by service)

The Council do not keep a record of casework/member enquiries.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services