

FOI number: **HBC_FOI_20200212**
Date FOI Received: **05/03/2020**
Department: **Waste and recycling**
Title: **Street Cleanliness Standards**
Description: **Cleanliness standards your council achieved across the whole area as a whole in 2018/19 measured against the Code of Practice on Litter & Refuse 2006 (NI 195)**

Request: (As Redacted sent by requestor)

Can you please confirm the cleanliness standards your council achieved across the whole area as a whole in 2018/19 measured against the Code of Practice on Litter & Refuse 2006 (NI 195)

Response: (Response as Redacted sent by service)

This information is not held.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services