

FOI number: **HBC\_FOI\_20200366**  
Date FOI Received: **19/06/2020**  
Department: **Environmental Health**  
Title: **Odour complaints received for Blackbirds Farm**  
Description: **Odour complaint details**

**Request: (As Redacted sent by requestor)**

<REDACTED> the Environment Agency (EA) have asked that a FOI request be submitted that provides details of previous odour complaints received by the EA for Blackbirds Farm.

**Response: (Response as Redacted sent by service)**

On advice from our Information Officer the Borough Council does not hold information on complaints made to the Environment Agency and that such requests should be addressed to that agency.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700 Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services