

FOI number: **HBC\_FOI\_20200422**  
Date FOI Received: **23/07/2020**  
Department: **Benefits**  
Title: **Hardship and claimants since 2005**  
Description: **DHP and Hardship payments prior to 2005**

**Request: (As Redacted sent by requestor)**

- 1) A year on year gender breakdown of DHP awarded to claimants since 2005
- 2) A year on year gender breakdown of Hardship payments awarded to claimants since 2005

I would like these if possible broken down into an excel document and sent over to this email address with the document attached

**Response: (Response as Redacted sent by service)**

We do not hold the requested information.

Our records do not go back as far as 2005. The records that we do hold detailing DHP overpayments are from approximately 2015 as far as I can tell. These records do not include claimant details as we have never had a need to record the gender of recipients. They just record the value / length etc of the DHP.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services

**Information Services**

**Hertsmere Borough Council** | Civic Offices | Elstree Way | Borehamwood | Herts |  
WD6 1WA

t: 020 8207 2277

email: [foi@hertsmere.gov.uk](mailto:foi@hertsmere.gov.uk)