

FOI number: **HBC_FOI_20200399**
Date FOI Received: **8/07/2020**
Department: **Customer Services**
Title: **Disability discrimination relating to public spaces**
Description: **Disability discrimination relating to public spaces**

Request: (As Redacted sent by requestor)

- The total number of complaints to Hertsmere Borough Council regarding disability discrimination since your records began
- If possible, could the type of discrimination be further grouped into these categories:
 - Disability discrimination relating to public transport
 - Disability discrimination relating to private transport
 - Disability discrimination relating to private businesses
- Disability discrimination relating to public spaces

Response: (Response as Redacted sent by service)

- The total number of complaints to Hertsmere Borough Council regarding disability discrimination since your records began

6

- If possible, could the type of discrimination be further grouped into these categories:
 - Disability discrimination relating to public transport
 - Disability discrimination relating to private transport

3

- Disability discrimination relating to private businesses

1

- Disability discrimination relating to public spaces

- Other

2

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act.
You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700 Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services