

FOI number: **HBC_FOI_20200115**
Date FOI Received: **04/02/2020**
Department: **Parking Services**
Title: **Pay and Display Transactions and Income**
Description: **Total number of Off Street pay and display parking transactions/tickets sold and breakdown by payment type.**

Request: (As Redacted sent by requestor)

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods) The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

Total Off Street pay and display income (all payment methods) Total On Street pay and display income (all payment methods)

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo Total On Street pay and display income processed via a pay by phone provider e.g RingGo

Total number of Off Street pay and display parking machines Total number of On Street pay and display parking machines

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

Response: (Response as Redacted sent by service)

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

- 1. The council does not hold this data as the machines are not backed up by a software system.**
- 2. Total income for On & Off Street - 01/04/2018 - 31/03/2019 = £1,334,481**
- 3. Off Street Only – 162,269 transactions**
- 4. Off Street = £439,826**
- 5. Off Street Machines = 30
On Street Machines = 84**

6. None of the machines take credit/debit cards.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services