

FOI number: **HBC_FOI_2019090**
Date FOI Received: **28/01/2019**
Department: **Information Digital Services**
Title: **Algorithms and Artificial Intelligence**
Description: **Use of algorithms or machine-learning systems by the Council.**

Request: *(As Redacted sent by requestor)*

Dear freedom of information officer,

I am writing to you under the Freedom of Information Act 2000 to request information about the use of any algorithms or machine-learning systems by your local authority.

Specifically, I am asking the following:

1. Is your organisation using any algorithms and/or artificial intelligence software in the process of delivering public services?
2. If Yes, please provide details:
 - (i) Of the algorithms or artificial intelligence software you use;
 - (ii) Of whether you use a commercial product or whether you have developed your own system;
 - (iii) Of the purpose for which the algorithm and/or artificial intelligence software operates;
 - (iv) Of the decisions the algorithm and/or artificial intelligence software is asked to make or assist;
 - (v) Of the type, classification and amount of data that the algorithm and/or artificial intelligence software uses in the decision making process;
 - (vi) Of the process by which the decision made or assisted by the algorithm is subject to human review;
 - (vii) Of the process by which you inform an individual that they have been subject to a decision made or aided by an algorithm and/or artificial intelligence software?
 - (viii) Of the process by which a member of the public can challenge a decision that has been made or aided by an algorithm and/or artificial intelligence software;

Please provide this information in csv format and get in touch if you require any clarification.

Response: *(Response as Redacted sent by service)*

1. No
2. N/A

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane

Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services