

FOI number: **HBC\_FOI\_2019088**  
Date FOI Received: **28/01/2019**  
Department: **Environmental Health**  
Title: **Noise complaints**  
Description: **Number of noise complaints resolved over the past three years.**

**Request:** *(As Redacted sent by requestor)*

Request the number of cases of the nature such as ours have been resolved successfully over the last 3 years within the next 30 days.

**Response:** *(Response as Redacted sent by service)*

Between the 28<sup>th</sup> January 2016 and the 28<sup>th</sup> January 2019 there have been 117 cases of noise miscellaneous domestic recorded, resolved and closed.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services