FOI number: HBC_FOI_2019052

Date FOI Received: 17/01/2019

Department: Hertfordshire County Council (Not Hertsmere Borough Council)

Title: Social Care software

Description: Details of case management software for adult and child social

care.

Request: (As Redacted sent by requestor)

Dear FOI Team

Please provide me with the following information:

- Who is your current National Client Caseload Information System NCCIS 16-18yr old management information system software provider? How much do you pay them annually?
- How much do you pay annually to your current adult and child social care software case management system provider?

Thank you for your assistance with this.

Yours faithfully

Response: (Response as Redacted sent by service)

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards

FOI