

FOI number: **HBC\_FOI\_2019133**  
Date FOI Received: **10/02/2018**  
Department: **Community Services**  
Title: **Mixed sex leisure facilities, spy cameras and issues**  
Description: **Training, policies and procedures related to mixed sex leisure facilities, changing rooms and prevention of spy cameras and voyeurism.**

**Request:** *(As Redacted sent by requestor)*

Combined

**Response:** *(Response as Redacted sent by service)*

Could you please supply me with the following information in relation to any sports facilities with changing rooms which are owned or run by the council?

**Hertsmere Borough Council has 3 leisure facilities, The Venue, Bushey Grove and the Furze field Centre. These are outsourced and operated by Inspire All (formerly Hertsmere Leisure Trust). As the Council does not hold the information requested below you may wish to approach Inspire All directly – their Head Office details are :**

Head office  
The Venue  
Elstree Way  
Borehamwood  
Herts WD6 1JY  
[info@inspireall.com](mailto:info@inspireall.com)

- 1) If you have introduced mixed-sex changing or showering facilities, please provide a copy of any risk assessment or equality impact assessment carried out. **The Council does not hold this information.**
- 2) Do you provide training for staff on recognising spy cameras and, if so, what percentage of staff employed at your sports facilities have received this training? What procedures do you have in place to check that a spy camera is not installed either by a member of staff or the public? **The Council does not hold this information.**
- 3) Please provide details of the procedures you have in place to prevent inappropriate behaviour in mixed-sex facilities (for example, voyeurism, nudity in communal areas). **The Council does not hold this information.**
- 4) Are statistics maintained to monitor complaints and compare the type and number of complaints to those prior to the introduction of mixed-sex facilities? If so, please provide this data and any analysis which has been carried out. **The Council does not hold this information.**
- 5) For outsourced sports facilities what provisions are included in the contract to ensure that changing and showering facilities protect the privacy, dignity and safety of all customers? **There are no specific provisions in the contract.**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at: <http://www.hertsmere.gov.uk/councildemocracy/accesstoinformation/>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.  
Thank you for your request.