

FOI number: **HBC\_FOI\_2019110**  
Date FOI Received: **01/02/2019**  
Department: **Information Digital Services**  
Title: **Number of elected member telephone calls**  
Description: **Number of calls from Member offices in June-December 2017 and June-December 2018.**

**Request:** *(As Redacted sent by requestor)*

Dear Sir,

I would like to make a Freedom of Information Request on Telephone Usage by Elected Members within the Civic Offices. I am requesting in each case the number of calls and the cost of calls made for the comparative period June –December 2017, (inclusive) and June – December 2018 (inclusive), in respect of :

1. The Conservative Group Office within the Civic Offices
2. The Labour Group Office within the Civic Offices
3. The Leaders Office within the Civic Offices
4. The Leader of the Oppositions Office within the Civic Offices

Please inform me if there are any problems.

Yours sincerely,

**Response:** *(Response as Redacted sent by service)*

1. The Conservative Group Office within the Civic Offices
2. The Labour Group Office within the Civic Offices
3. The Leaders Office within the Civic Offices
4. The Leader of the Oppositions Office within the Civic Offices

Q	Civic Offices Location	July to December 2017 *	June to December 2018
1	The Conservative Group Office	16	18
2	The Labour Group Office	**	**
3	The Leaders Office	6	4
4	The Leader of the Oppositions Office	42	46

\* A new telephone system was installed in July 2017 therefore usage only available from July 2017

\*\* There is no separate Labour Group Office; it is combined with the Leader of the Oppositions office.

Note: Hertsmere Borough Council has a package for call costs and costs of individual calls are not held.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services