



ARMED FORCES

If you are a member of Her Majesty's military, naval and air forces, then the Ministry of Defence (MOD) can provide you with accommodation. When you are discharged from the service you will be required to leave this accommodation.

The Joint Service Housing Advice Office (JSHAO) will provide service personnel with housing advice and information before they are required to leave their accommodation when being discharged from the service.

When you are about to be discharged from the armed forces, the MOD will issue you a 'Certificate of Cessation of Entitlement to Occupy Service Accommodation'. This will be considered as proof of your potential homelessness by local authorities.

If you are homeless or threatened with homelessness and you are unable to find accommodation for yourself, Hertsmere Borough Council can provide you with housing advice.

The Homelessness Reduction Act 2017

Since April 2018, the Homelessness Reduction Act has changed the homelessness duties for all Local Authorities in England.

The new legislation means that all applicants who are eligible and about to become homeless will be entitled to receive advice and assistance in order to prevent them from becoming homeless.

The Act changes the way we address and resolve the issues around homelessness by introducing two new duties in addition to the main housing duty. These two duties are:

1) Duty to Prevent Homelessness

Hertsmere Borough Council will provide advice and assistance to people who are about to become homeless within 56 days. If you are eligible for assistance and at risk of losing your home, we will try to prevent your homelessness by working with you to, either, help you remain in your current accommodation or help you find somewhere to else suitable for you and your household.

2) Duty to Relieve Homelessness

If you are already homeless, and considered eligible, Hertsmere Borough Council will provide advice and assistance to help you find suitable accommodation. If you are considered to be a 'vulnerable person', the Council can offer you emergency accommodation while we work with you to find alternative accommodation that is suitable for you and your household.



Housing Support for members of the Armed Forces

The Royal British Legion

The Royal British Legion can provide advice and support on housing and care services for members of the Armed Forces and veterans. They may be able to offer schemes for family housing, assisted living and supported housing.

Their contact details are: 0808 802 8080
info@britishlegion.org.uk
www.britishlegion.org.uk

Hertfordshire Heroes

www.hertfordshireheroes.org

Veterans Aid

If you are a vulnerable veteran and are homeless or likely to become homeless, Veterans Aid can provide you with immediate housing assistance. They can also assist with finding accommodation.

Their contact details are: 080 0012 6867 or 020 7828 2486
info@veterans-aid.net
www.veterans-aid.net

SSAFA (Soldiers, Sailors, Airmen and Families Association Forces Help)

Members of the Armed Forces, veterans or their dependents can get free housing advice from SSAFA (Soldiers, Sailors, Airmen and Families Association Forces Help). They provide advice and assistance to eligible people and those who are homeless and may be able to provide some housing facilities.

Their contact details are: 01923 606 220
Confidential Helpline: 0800 731 4880
hertfordshire@ssafa.org.uk

Haig Housing Trust

Haig Housing Trust is a housing association only for members of the armed forces.

Their contact details are: 020 8685 5777
enquiries@haighousing.org.uk
www.haighousing.org.uk

Stoll

Stoll provide affordable housing and support for vulnerable and disabled veterans.



Their contact details are: 020 7385 2110
info@stoll.org.uk
www.stoll.org.uk

Other Support

Veterans' Gateway

Veterans' Gateway can act as a first point of contact and provide veterans with housing, employment, healthcare and financial assistance and advice.

Their contact details are: 0808 802 1212
www.veteransgateway.org.uk

Combat Stress

Combat Stress can provide free specialist clinical treatment and support to ex-servicemen and women. They are registered UK charity.

Their contact details: 0800 138 1619
www.combatstress.org.uk

Hire A Hero

Hire a Hero support service leavers and veterans with employment. They offer opportunities for training, mentoring, career coaching and provide a list of vacancies. They are registered charity.

Their contact details are: 01495 366 670
info@hireahero.org.uk
www.hireahero.org.uk

Turn 2 Us

Turn 2 Us is a national charity that helps people in financial hardship gain access to welfare benefits, charitable grants and support services.

Please visit their website for more information: www.turn2us.org.uk

Step Change

Step Change is a national debt charity that provides free advice and support for people who are in debt or financial crisis.

Their contact details are: 0800 138 1111
www.stepchange.org